



Job Title:	Behavioral Health Specialist
Reports To:	Education Director
Location:	Agency-wide (Portola and Excelsior neighborhoods in San Francisco)
Salary Grade/Range:	\$30.00- \$31.50 per hour, based on experience, (\$62,400 - \$65,520 per year equivalent)
Status:	Full-time non-exempt position
To Apply:	Review full posting. If a match with qualifications and interest, email your cover letter and resume to jobs@fccenters.org with job title in the subject line. No phone calls or recruiters. Only resumes with cover letters will be reviewed.
Date:	November 10, 2021

Family Connections Centers is seeking an experienced behavioral health specialist to join a dedicated team of professionals at a thriving multicultural Family Resource Center with locations in the Portola and Excelsior neighborhoods of San Francisco. The position is a good fit for a qualified and dedicated professional who thrives working with diverse communities of staff, children, and adults, is self-directed and collaborative, and who demonstrates highly effective communication skills, excellent judgement, and ethics.

Our Agency: For over 25 years, Family Connections has provided opportunities for families of different backgrounds to work together cooperatively, sharing cultures, values, knowledge, and resources. We help families grow. Learn more at www.fccenters.org.

Position Summary:

The Behavioral Health Specialist is responsible of providing direct consultation services, support, advocacy, and assessment of strengths and needs of participants in the different programs at Family Connections. The behavioral health specialist works closely with Family Connection staff to identify needs of participants to develop service plans and provides case management and assists participants in accessing community resources and networks of support.

Family Connections Centers does not provide clinical counseling or therapy services, and the position will not fit for someone wanting to acquire work-related supervised clinical hours toward fulfillment of licensure requirements.

Required Qualifications:

- Associate in Social Work or Master's in Social Work or related field from an accredited college or university
- A minimum of 2 years of relevant experience in human services, clinical care, or educational setting
- Bilingual in English and Chinese or English and Spanish strongly preferred
- Experience working effectively in diverse communities of staff and participants
- Collaborative and self-directed, with the ability to work well in teams and independently
- Excellent verbal, written, and interpersonal communication skills, including listening skills
- Professional ethics of confidentiality, discretion, and good judgment
- Ability to provide relationship and strength-based consultation using inquiry and reflective practices
- Knowledge of social and emotional development of young children, how to promote social and emotional competence and trauma-informed practices in early learning settings
- Strong knowledge of relevant community resources and methods for accessing them
- LivesScan Clearance and physical health/TB clearance required to be maintained throughout employment

Job Details - Essential Functions

- Works collaboratively with staff to support creation and implementation of service plans in case management for children and adults
- Works directly with individuals with mental health and other complex co-occurring conditions ie. homelessness, unemployment, criminal justice involvement, etc.



- Develop and implement positive behavior supports and intervention strategies to address significant behavioral problems for children and their families/caregivers in the different programs
- Works closely with teachers to provide classroom milieu with strategies and supportive techniques to meet the behavioral and mental health needs of the children
- Establish positive rapport with participants to understand each individual's unique circumstances, personal preferences, and goals and incorporate them into service plans as well as any needed crisis response to help establish stability
- Work collaboratively with multi-disciplinary teams, community resources and organizations
- Provides consultation and training to other staff on program development, service evaluation and outcome assessment, as needed

Record Keeping and Other Responsibilities

- Conduct ongoing evaluation, documentation, and observation notes of participants to create individual case notes and service plans
- Maintain confidential records for each participant following licensing, agency, and grant requirements
- Conduct periodic workshops to provide training, education and support regarding case management, mental health, de-escalation of crisis, etc.
- Participate in staff meetings, in-service trainings, consultations, and professional development workshops
- Perform other duties and ad hoc projects as needed or requested by supervisor

Work Environment

This job operates in a professional classroom and office environment. This role routinely uses standard office equipment such as computers, phones, photocopiers, filing cabinets and fax machines.

Physical Demands

While performing the duties of this job, the employee is regularly required to talk and hear. This position is very active and requires standing, walking, bending, kneeling, stooping, crouching, crawling, and climbing all day. The employee must frequently lift and/or move items over 25 pounds and on occasion may require lifting/carrying a child or object up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.

Family Connections Centers is an equal opportunity employer and values diversity, inclusion, and respect. We welcome and strongly encourage applicants from all backgrounds. All qualified applicants will receive consideration for employment.